

Jan. 19, 2024
Daihatsu Motor Co., Ltd.

Instructions from the Consumer Affairs Agency

Daihatsu Motor Co., Ltd. would like to again convey its sincerest apologies for betraying the trust of its customers and all other stakeholders and the great inconvenience it has caused by the procedural irregularities in certification processes.

Today, we received instructions from the Consumer Affairs Agency based on the Whistleblower Protection Act to take measures regarding our internal whistleblower system. We will take these instructions seriously, and in addition to promptly proceeding with efforts to improve our whistleblower and whistleblower protection system and operational structure, we will ensure to create an open working environment where all members of our company can speak out and work together with peace of mind.